

User policy for HCPC social media pages

The HCPC is developing its presence on a range of e-communications channels including Facebook, Twitter and the HCPC blog. We are doing this to further engage with health and care professionals on our Register as well as those who have an interest in our work.

These pages are updated regularly and contain information relevant to registration, for example registration renewals, consultations, professional recruitment and general updates on our work. The channels enable people to post requests for information or comment on particular issues

In order to maintain a user-friendly environment for all and facilitate a constructive dialogue and flow of information, we have established the following guidance.

- All our channels enable people to ask questions of us or post their comments on a range of issues – please respect the views of others.
- Any answers given by other users are only the opinion of the individual and are not the view of the HCPC.
- Posts / messages should focus on issues specific to registration and regulatory processes.
- We cannot discuss the details of individual fitness to practise cases.

We welcome and will engage in constructive discussion, but we will not tolerate any form of aggressive or bullying behaviour on our channels nor will we tolerate any discrimination against anyone on the grounds of their race, colour, nationality, religion, ethnic or national origins, sexual orientation, disability or age. We will remove any offending posts or comments and report such behaviour to Facebook, for example. This may result in a permanent ban from our channels.

We will not participate in any behaviour which goes beyond the boundaries of normal debate by being offensively derogative and we will not encourage or condone any activity that is illegal, dangerous or offensive to other people. Furthermore, we will remove links to websites or other sites that express views counter to the HCPC's regulatory purpose and public protection role.

We reserve the right to remove content posted at our discretion if it is not relevant to the context of the page or if the content of this policy is being infringed.

As social networking sites are public, for confidential queries please contact us through the usual routes.

Please also read this user policy alongside the [general guidance](#) on using social networking sites or blogs.

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